Customer Satisfaction Survey

Thank you for your interest in ThunderMax. Your feedback is very important to us. Your opinions help us to provide good technical support and improve product satisfaction for you - our customer. We value your time and effort in completing this survey.

The following information is for our records and will not be made public in any way.

Name/Company Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Country: _____ Phone:_____

Email: _____

Year/Model of Your Motorcycle: _____

Would you like to receive emails regarding *New!* ThunderMax information?

___ YES, Please! ___ NO, Thank You!

1. **Where did you purchase your ThunderMax Electronic Control Module?**

   _____

2. **How did you hear about the ThunderMax Electronic Control Module?**
   a. Trade/Bike Show b. Website
   c. My friend has one, and he told me about it!
   d. Magazine Article – Which Magazine?_____
   e. Magazine Advertisement – Which Magazine?_____

3. **How would you rate your over-all satisfaction with the ThunderMax?**
   a. Completely Satisfied b. Very Satisfied
   c. Satisfied d. Somewhat Dissatisfied
   d. Dissatisfied

4. **Would you recommend ThunderMax to a friend?**
   ___ Yes, I would! ___ No, I would not!

Zipper's Performance Products • 6655-A Amberton Dr. • Elkridge, MD • 21075
P: (410) 579-2828 • F: (410) 579-2835 • www.Thunder-Max.com • www.ZippersPerformance.com

5. **How would you rate your over-all purchasing experience?**
   a. Completely Satisfied b. Very Satisfied
   c. Satisfied d. Somewhat Dissatisfied
   d. Dissatisfied

6. **How would you rate the knowledge-level of the salesperson that helped you?**
   a. Completely Knowledgeable b. Somewhat Knowledgeable
   c. Knowledgeable d. Minimal Knowledge
   e. No Knowledge

7. **How would you rate your over-all ThunderMax Support Service experience?**
   a. Completely Satisfied b. Very Satisfied
   c. Satisfied d. Somewhat Dissatisfied
   e. Dissatisfied f. I didn't use tech support

8. **Did you find the Manuals/Instructions included with the ThunderMax helpful?**
   ___ YES, I did ___ NO, I did not. ___ I did not use them

9. **Do you have any additional Concerns? Comments? Testimonials? Use the following space to tell us what's on your mind!**

_____

_____

_____

_____

_____

Thank you for taking the time to answer all of these questions. You're opinions are very valuable to us, and will be considered carefully to improve our product and service.

About Us

The ThunderMax EFI system is a joint project between two industry leaders, **Zipper's Performance Products** and **ThunderHeart Performance.** Our companies are committed to developing and improving the best engine management and fuel injection products in the industry. Our staff is dedicated to customer support.