Advanced User Authorization

By Contacting **ThunderMax Tech support** at tmaxsupport@thunder-max.com, you can request an **Advanced User Authorization Code** which allows the user access to more features and tools within the Software.

In order for the **Tech Support Agent** to be able to provide this **Access Code**, you must provide the agent with the **Serial Number** from the Software.

To find the **Serial Number** follow these steps in your software:

- Go to **Configure>Authorize Product**

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120 INDUSTRIAL DRIVE
WHITE HOUSE, TN 37188

SUPPORT@THUNDER-MAX.COM
WWW.THUNDER-MAX.COM
@ THUNDERMAXEFI
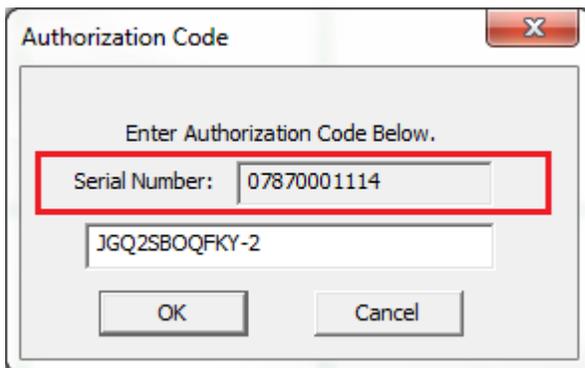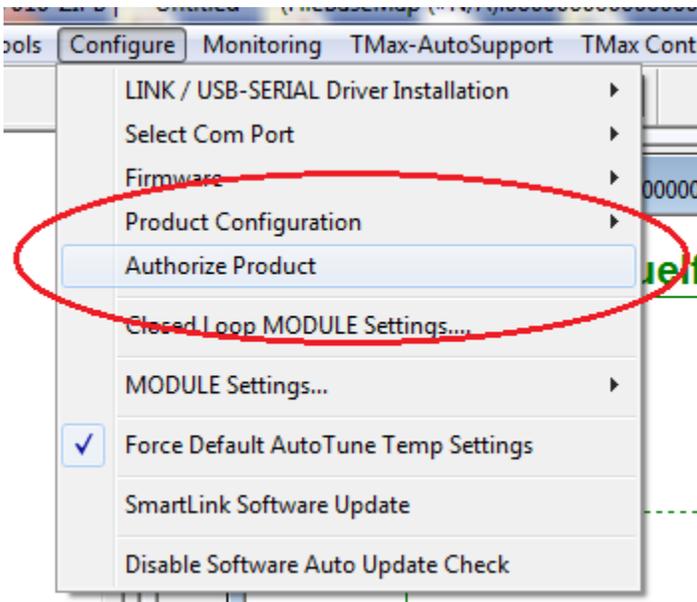
From here, highlight the number in the **Serial Number:** box and press **Ctrl+C** to **Copy** the **Serial Number.**

Next, click into the email you are creating to send to the Tech Support Agent and press **CTRL +V** to **Paste** the **Serial Number** into the email

If you need Authorization Codes for both TMax Tuner and Smartlink Software, be sure to specify which Serial Number is for which Software.

Once you receive the **Authorization Code(s)** you have requested, follow the same process to return to the **Authorization Code** screen and enter the new code into the box below the **Serial Number.**
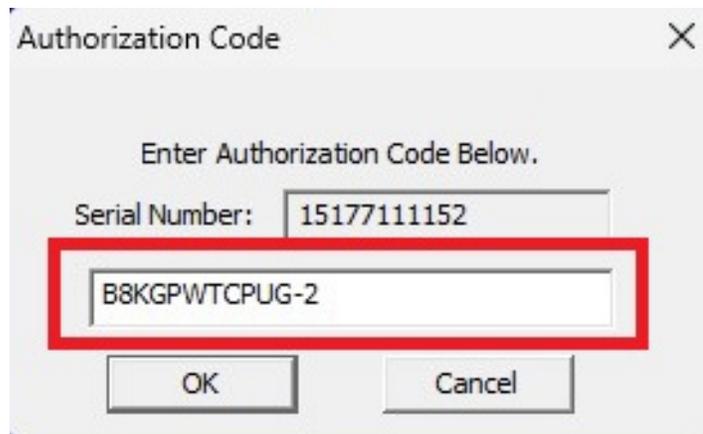
After you enter the new code and click OK, you will need to close and re-open the software.

If the Advanced User Authorization code was successful, the background color of your map should change from White to either Black or Blue depending on the Software you are using.

At this point the process is complete and you now have Advanced User Authorization

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